

BANDALUX

SYSTEM WARRANTY EXTERNAL BLINDS – BSO



Warranty period is 4 years from date of purchase on original invoice.

A four-year guarantee period applies to external blinds.

A five-year guarantee period applies to Somfy® motors.

JUSTIFIED CLAIMS:

- Insufficient slat tilting exceeding the allowed tolerance of manufacturing dimensions
- Blind dimensions outside manufacturing tolerances
- System dimensions outside manufacturing tolerances

NOTICE:

- The manufacturer reserves the right to modify components while keeping the correct function of the product.

Claim guidelines - External blinds

UNJUSTIFIED CLAIMS:

- Defects of goods resulting from use of the product for a purpose different from that for which the product was intended
- Defects resulting from mechanical damage caused by the user;
- Defects on which the customer is notified in advance (especially defects resulting from atypical versions);
- Defects caused by improper installation or installation in an unsuitable environment;
- Dimensional variations of goods that do not exceed manufacturing tolerances;
- Definition of even operation:
 - width $\leq 1\,000$ mm, $\Delta V = (V1-V2) \leq 10$ mm (in any position of lowered blind)
 - width $> 1\,000$ mm, $\Delta V = (V1-V2) \leq 1\%$ width (in any position of lowered blind)
- Non-standard dimensions and versions;
- Different colour shades of slats, profiles and other components in orders which are produced in two or more parts (in two or more delivery terms)
- Different number of slats in orders which are produced in two or more parts (in two or more delivery terms)
- The given RAL number for standard colours shows the closest colour shade, it is not directly the colour shade according to the RAL collection
- The RAL colour shade of the bottom rail and the RAL colour shade of the Comfort system may slightly vary
- Uneven stack of slats caused by folding the ladder between slats
- Incorrect number of brackets and holders with respect to quality of material into which installation is done
- Reduced wind resistance for slats with perforation
- Small visible undulation which is a typical feature of products made of rolled tin (and cannot be eliminated by grinding or painting)
- Dark painting may cause that small waves on surface which cannot be seen on raw material become visible after painting
- When blinds are connected, a deviation of max. 20° concerning the tilting of slats towards each other occurs.
- Damage caused by strong wind even though a wind sensor is used. (After the retract command is issued, it takes some time to execute. Therefore, the wind velocity can increase abruptly due to sharp wind gusts and exceed the safe limit significantly within a very short time. Damage can also occur during or at the very beginning of retraction even if the automatic system responds in a timely and correct manner.)
- The slats in the ladder may occasionally jam, resulting in poor tilting. This phenomenon can be eliminated by repeatedly opening and closing the slats.

MANUFACTURING TOLERANCES OF EXTERNAL BLINDS

| Blind type | Width (mm) | | Height (mm) | |
|------------------------|------------|-----|-------------|------|
| C-80, Z-90, Z-70, F-80 | + 0 | - 2 | + 0 | - 10 |
| C-50+, C-50 | + 0 | - 2 | + 21 | - 21 |

MANUFACTURING TOLERANCES COVER PLATES

| Height cover plates (mm) | Height tolerances (mm) | Shape tolerances (mm) | Angular tolerances |
|--------------------------|------------------------|-----------------------|--------------------|
| up to 3 500 | ± 2 | ± 2 | $\pm 3^\circ$ |
| 3 500 - 4 000 | without tolerances | | |